

HER ER EN GUIDE TIL HVORDAN DU SØGER VISUM TIL KENYA

OG HENTER VISUMET EFTER AT DIT ANSØGNING ER GODKENDT

!!VIGTIGT!!

eCitizen hjemmeside fungerer ikke altid lige godt, hvilket vil sige, at du bl.a. kan opleve følgende:

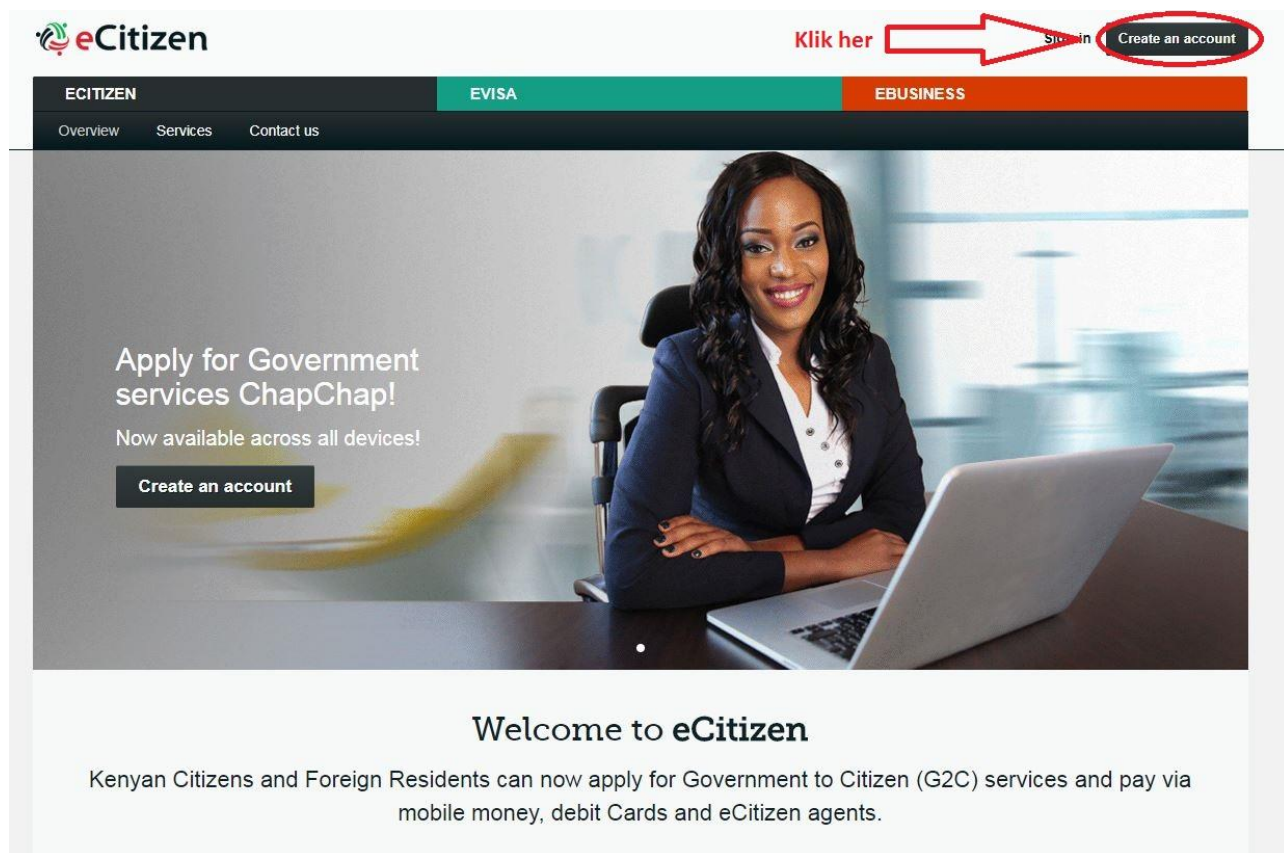
- Du kan ikke få lov til at oprette en profil
- Du kan efterfølgende ikke komme ind på din oprettede profil
- Du kan ikke ansøge om visum
- Du kan ikke få lov til at hente din bekræftelse på din ansøgning ned

Hvis du oplever ovenstående problemer eller lignende, så skal du bare blive ved med at prøve hver dag. Derudover er det meget vigtigt, at du også skriver en mail til eCitizen, hvor du fortæller om din problem. Da de ikke er særlig gode til at svare, så er det også en god idé efterfølgende at ringe til deres kontor.

Her er et direkte link til deres kontaktoplysninger: <https://www.ecitizen.go.ke/ecitizen-helplines.html>

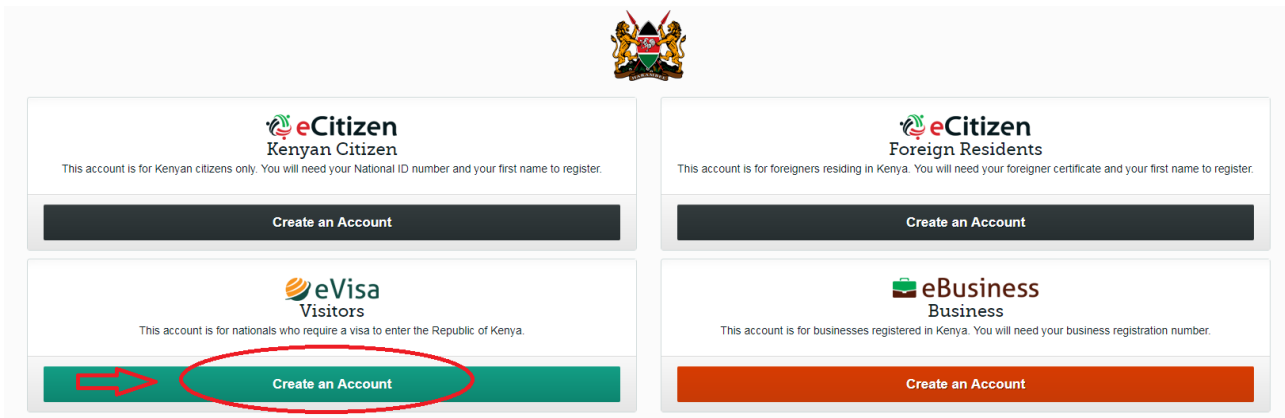
Billede 1

Når du klikker på linket på hjemmesiden, vil du komme ind på en side der ser ud, som nedenstående billede viser. Her skal du klikke på 'create an account.'



Billede 2

Herefter vil du komme ind på en side, hvor du kan vælge mellem forskellige typer visum. Du skal vælge 'eVisa Visitors'.



The screenshot shows the Kenyan eCitizen website with four account creation options. The Kenyan national coat of arms is at the top center. The options are:

- eCitizen Kenyan Citizen**: This account is for Kenyan citizens only. You will need your National ID number and your first name to register. Button: Create an Account.
- eCitizen Foreign Residents**: This account is for foreigners residing in Kenya. You will need your foreigner certificate and your first name to register. Button: Create an Account.
- eVisa Visitors**: This account is for nationals who require a visa to enter the Republic of Kenya. Button: Create an Account. This option is highlighted with a red circle and a red arrow pointing to it.
- eBusiness Business**: This account is for businesses registered in Kenya. You will need your business registration number. Button: Create an Account.

Billede 3

Du skal nu udfylde de enkelte felter som vist på billedet herunder. Når du er færdig klikker du på 'continue.'



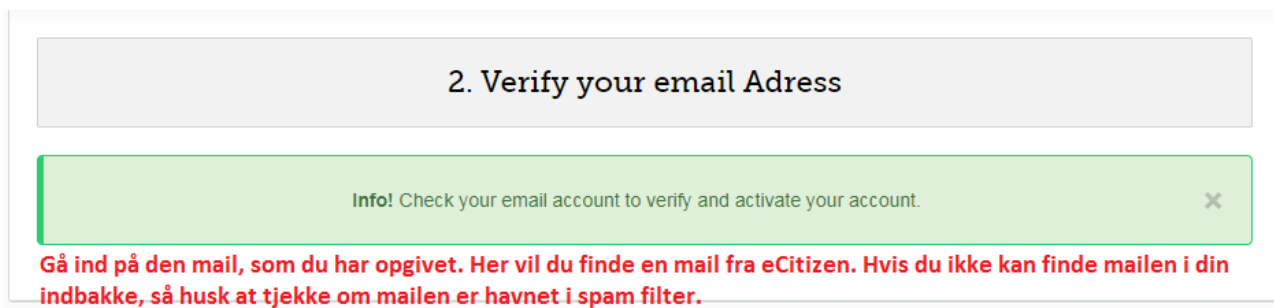
The screenshot shows the '1. Create a Visitor account' form for Kenyan citizens. The form includes the following fields and instructions:

- Email**: e.g. you@example.com
- Confirm Email**: e.g. you@example.com
- Password**: Opret dit eget password for at kunne logge ind på din profil igen senere (min. 6 tegn)
- Confirm Password**: Confirm Password
- First Name**: Skriv fornavn(e) præcis som det står i dit pas
- Surname**: Skriv efternavn(e) præcis som det står i dit pas
- Gender**: Male (Husk at ændre køn hvis nødvendigt)
- Nationality**: Afghanistan (Husk at ændre nationalitet til det, der står i dit pas)

At the bottom, there is a checkbox for 'I agree to the terms and conditions' with a red arrow pointing to it. Below the checkbox is a green 'Continue' button.

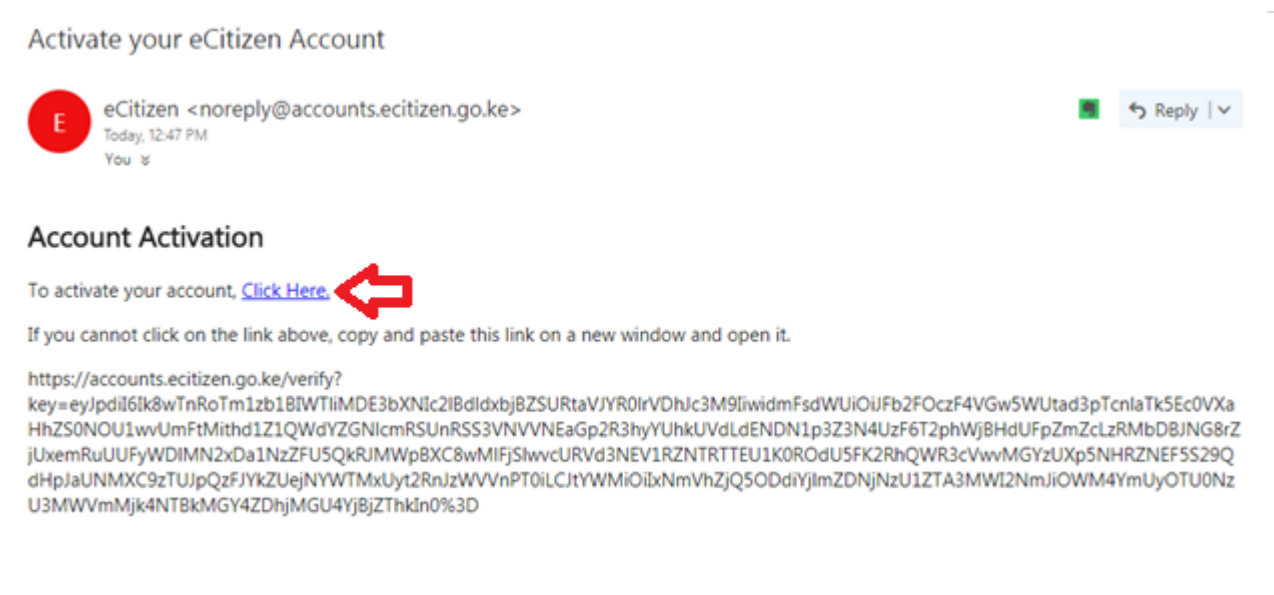
Billede 4

Når nedenstående billede kommer op, så skal du gå ind på den mail, som du har opgivet. Her vil du finde en mail fra eCitizen. Hvis du ikke kan finde mailen i din indbakke, så husk at tjekke om mailen er havnet i spam filter.



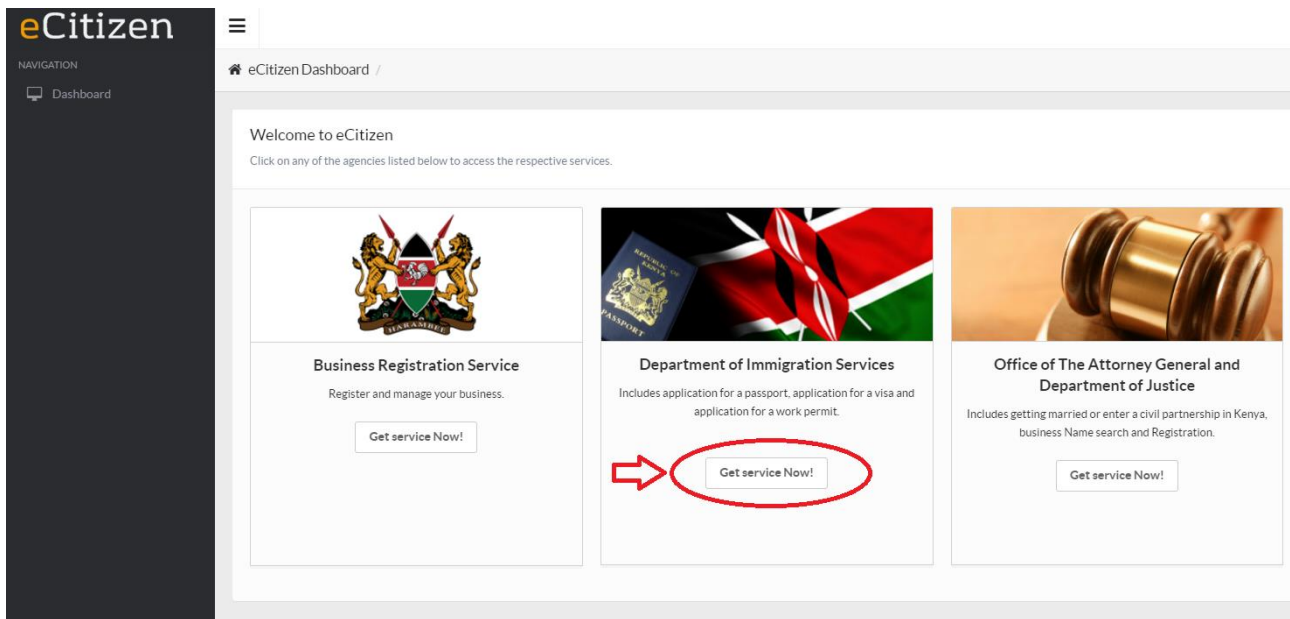
Billede 5

Herunder ser du den mail som du modtager i din indbakke. Du skal klikke på 'Click Here' for at aktivere dig som bruger.



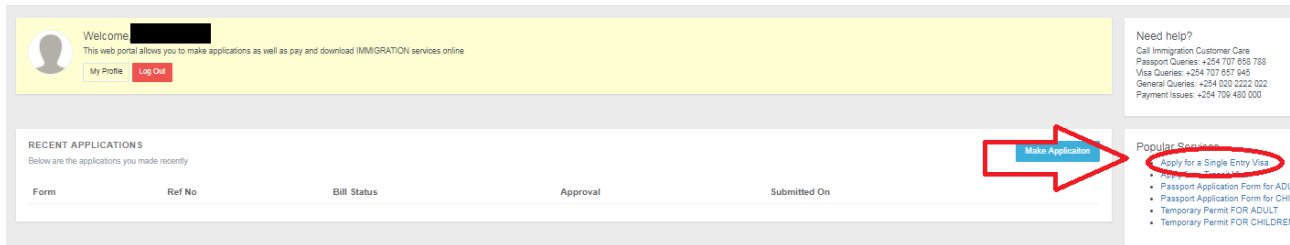
Billede 6

Når du klikker på linket beskrevet ovenfor, så vil siden se ud som illustreret på billedet nedenfor. Du skal klikke på 'Get Service Now' i den midterste boks.



Billede 7

Nu er du klar til at lave din ansøgning, hvor du skal klikke på 'apply for a single entry visa.'



Billede 8

Make Application

1. Apply for a Single Entry Visa

SINGLE ENTRY VISA

Issued for single entry to persons whose nationalities require visa to enter kenya either for business,tourism or medical.

What you need to Know before you apply

1. How to apply and disclaimer.
2. Who requires a Visa?
3. Types of eVisa available
4. Requirements on Arrival.
5. Photo Guidelines.

REQUIREMENTS FOR SINGLE JOURNEY VISA

1. Valid travel document not less than six months.
2. Complete visa application form.
3. At least One Blank page in the holders passport.
4. Return ticket.

VISA FEES

Visa Type	Visa Fees
SINGLE JOURNEY VISA + Service Charge	\$51.00

Note

1. Visa processing fee is non-refundable.
2. All Visa Applications attract a \$1 Service Charge.
3. A visa to Kenya once approved and issued is valid for travel within 3 months.
4. Incomplete applications will be rejected.
5. The possession of a visa is not the final authority to enter the Republic of Kenya.
6. Engaging in any form of business or employment without a requisite permit or pass is an offence.
7. Please note that a visa is required prior to entry into Kenya.
8. Please Note Children sixteen(16) year and Below are exempted from visa payment and are not expected to make visa application.
9. In the event of lapse during payment please do not re-apply, contact the administrator on dis@immigration.go.ke.
10. HOLDERS OF TRAVEL DOCUMENTS(NOT A NATIONAL PASSPORT) SHOULD NOT MAKE EVISA APPLICATIONS, THEY SHOULD APPLY TO THE DIRECTOR OF IMMIGRATION SERVICES THROUGH THE NEAREST KENYA MISSION.

Special Note

Do NOT submit a visa application for persons aged 16(sixteen) years and below. Only their valid transport documents will be required at the point of entry

[Apply Now](#)

Billede 9

Udfyld alle felter med en rød stjerne (*). Husk at informationerne skal være præcis som de står skrevet i dit pas.

Where are you making this application from? *

Are you applying for yourself or for your Child? * **Her skal du vælge 'self'**

Note that all adults require to register for an ecitizen account.

TRAVELER INFORMATION

Surname / Family Name * **Skriv efternavn(e) som det står i dit pas**
Must Match Passport

Other Names in Full * **Skriv fornavn(e) som det står i dit pas**
Must Match Passport

Gender * Female Male

Date of Birth * / MM / DD YYYY
Must match passport

Place of Birth *
Must match passport

Country of Birth *

Current occupation * **Hvis du ikke er i job, skal du skrive 'student'**

Fathers Name *

Mothers Name *

Spouse Name **Udfyldes ikke**

\$51.00

Continue

Billede 10 - Udfyld alle felter med en rød stjerne (*).

1420225-001 - 1. APPLY FOR A SINGLE ENTRY VISA

1 Traveler Information > 2 **Nationality and Residence** > 3 Travel Document Info > 4 Travel Information > 5 Travel History > 6 Supporting Documents > 7 Review Your Entry > 8 Payment

\$51.00

NATIONALITY AND RESIDENCE

Current Nationality *
If your Nationality is not amongst the listed please do not apply for a visa instead contact us through visasection@immigration.go.ke

Country of Residence * **Skriv det land du bor i**

Physical address in the Country of Residence * **Skriv din bopælsadresse**

Phone Number
in the Country of Residence

City / Town: *

Email *
in the Country of Residence

\$51.00

Continue Previous

Billede 11

Udfyld alle felter med en rød stjerne (*).

1420225-001 - 1. APPLY FOR A SINGLE ENTRY VISA

1 Traveler Information > 2 Nationality and Residence > 3 Travel Document Info > 4 Travel Information > 5 Travel History > 6 Supporting Documents > 7 Review Your Entry > 8 Payment

\$51.00

PASSPORT / TRAVEL DOCUMENT INFO

Passport Number *

Place of issue *
Must Match Passport

Date of Issue * / /
/ MM / DD YYYY
Must Match Passport

Expiry date * / /
/ MM / DD YYYY
Passport must be valid for atleast next 6 months

Issued by *
Must Match Passport

\$51.00

Continue Previous

Billede 12

Make Application

1420225-001 - 1. APPLY FOR A SINGLE ENTRY VISA

1 Traveler Information > 2 Nationality and Residence > 3 Travel Document Info > 4 Travel Information > 5 Travel History > 6 Supporting Documents > 7 Review Your Entry > 8 Payment

\$51.00

TRAVEL INFORMATION

Reason For Travel * **Her skal du vælge 'Tourism'**

Proposed Date of Entry * / / **Skriv dato for ankomst til Kenya, der matcher din flybillet.**

Proposed Date of Departure from Kenya * / / **Skriv dato for hvornår du regner med at forlade Kenya.**

Full names and Physical address of Hotels / Places / Firms / Friends or Relatives to be visited in Kenya * **Her skal du skrive følgende adresse:**
Daraja Academy - Nanyuki
Former Baraka School
Along the Nanyuki - DoiDol road

Telephone/Cell no. **Her skal du skrive følgende nummer: +254 722 589 566**
of Hotels/Places/Firms/Friends or Relatives to be visited in Kenya

Email * **Her skal du skrive følgende email: tmw@ms.dk**
Of Hotels/Places/Firms/Friends or Relatives to be visited in Kenya (Physical address)

Arriving by * **Her skal du vælge 'Air'**

Select Point of Entry by Air * **Her skal du vælge 'Jomo Kenyatta Airport, Nairobi'**

\$51.00

Continue Previous

Billede 13 - Udfyld alle felter med en rød stjerne (*).

1420225-001 - 1. APPLY FOR A SINGLE ENTRY VISA

1 Traveler Information > 2 Nationality and Residence > 3 Travel Document Info > 4 Travel Information > 5 Travel History > 6 Supporting Documents > 7 Review Your Entry > 8 Payment

\$51.00

TRAVEL HISTORY

Dates and Duration of recent visits to Other countries in the last 3 months * **Skriv hvilke lande du har besøgt i løbet af de sidste 3 måneder.**

Dates and Duration of previous visits to Kenya * **Hvis du ikke har været i Kenya før, skal du skrive 'Never been to Kenya before.'**
Hvis du har været i Kenya før, så skriv hvornår samt i hvor lang tid.

Will you be returning to your Country of Residence/Domicile? * **Her skal du vælge 'Yes'**

Have you been previously denied entry into Kenya? If yes state when and give reasons for denial. *

Have you been previously denied entry into another Country? If yes state when and give reasons for denial. *

Have you ever been convicted of any offence under any system of law? If yes state when and give offense and penalty? *

\$51.00

Continue Previous

Billede 14 – alle dokumenter skal uploades i JPG-format

1420225-001 - 1. APPLY FOR A SINGLE ENTRY VISA

1 Traveler Information > 2 Nationality and Residence > 3 Travel Document Info > 4 Travel Information > 5 Travel History > 6 Supporting Documents > 7 Review Your Entry > 8 Payment

\$51.00

SUPPORTING DOCUMENTS

Scan or take a photo of your passport's bio data page then attach. * **Vælg fil** Der er ikke valgt nogen fil
Her skal du uploade et billede af dit pas (den side med dit billede og oplysninger på).

Upload additional Documents * **Vælg fil** Der er ikke valgt nogen fil
Her skal du uploade din flyplan.

Upload a passport size photo. 500pixels x 500pixels * **Vælg fil** Der er ikke valgt nogen fil
Her skal du uploade et pasfoto.

DECLARATION

(WARNING: Giving false information may result in rejection of an application or prosecution.)

Husk! I declare that to the best of my knowledge and belief all the statements on this form are true.

\$51.00

Submit Previous

Billede 15

Where are you making this application from?
Are you applying for yourself or for your Child?
Surname / Family Name
Other Names in Full
Gender
Date of Birth
Place of Birth
Country of Birth
Current occupation
Fathers Name
Mothers Name
Current Nationality
Country of Residence
Physical address in the Country of Residence
City / Town:
Email
Passport Number
Place of Issue
Date of Issue
Expiry date
Issued by
Reason For Travel
Proposed Date of Entry
Proposed Date of Departure from Kenya
Full names and Physical address of Hotels / Places / Firms / Friends or Relatives to be visited in Kenya
Email
Arriving by
Selected Point of Entry by Air
Dates and Duration of recent visits to Other countries in the last 3 months
Dates and Duration of previous visits to Kenya
Will you be returning to your Country of Residence/Domestic?
Have you been previously denied entry into Kenya? If yes state when and give reasons for denial.
Have you been previously denied entry into another Country? If yes state when and give reasons for denial.
Have you ever been convicted of any offense under any system of law? If yes give offense and penalty?
Scan or take a photo of your passport's bio data page then upload.
Upload additional Documents
Upload a passport size photo. 600pixels x 600pixels

Husk at tjekke, at alle oplysninger er korrekte.

trms@ms.dk
Air
Jomo Kenyatta Airport, Nairobi

2.PNG (B)
3.PNG (B)
1.PNG (B)

I declare that to the best of my knowledge and belief all the statements on this form are true.

Billede 16

Payment

CHOOSE YOUR PAYMENT METHOD

Debit/Credit/Prepaid Card **Vælg denne**

EazzyPay

Cash



Billede 17

Herefter vil nedenstående billede komme frem, og du kan betale for dit turistvisum.

Payment

CHOOSE YOUR PAYMENT METHOD

Debit/Credit/Prepaid Card

To Pay your bill (USD 52.53) via Your Visa or MasterCard. Enter Your Card Details Below then click 'Submit'

Enter Card Number

CVV
The last three digits at the back of your card

Expiration Date
Month Year

EazzyPay

Cash

Når du har betalt for dit visum, vil du modtage en mail der bekræfter, at du har betalt for dit visum, og at du vil få en mail så snart, at din ansøgning er blevet behandlet og bekræftet.

Det er dog ikke altid at man får en mail, så derfor skal du gå ind og tjekke din profil dagligt efter 7 dage fra ansøgning.

Hvis du efter 14 dage endnu ikke har fået dit visum skal du kontakte eCitizen på <https://www.ecitizen.go.ke/ecitizen-helplines.html> for at høre hvor problemet er.

FØLGENDE ER EN ILLUSTRATION AF, HVOR DU KAN FINDE DIN GODKENDTE ANSØGNING

Billede 1

The screenshot shows the user interface of the Department of Immigration Services. At the top, there is a navigation bar with 'DEPARTMENT OF IMMIGRATION SERVICES' and menu items for 'Dashboard', 'Make Application', and 'Applications History'. Below this is a user profile section with a welcome message and buttons for 'My Profile' and 'Log Out'. The main content area is titled 'RECENT APPLICATIONS' and contains a table of applications. The first application is '1. Apply for a Single Entry Visa'. The 'Ref No' column shows 'SE: [redacted]' and the 'Approval' column shows 'Issued'. Red arrows and circles highlight these fields, with text indicating that clicking the 'Ref No' leads to the application details and that 'Issued' means the application is approved. A 'Make Application' button is visible in the top right of the table area. On the right side, there are sections for 'Need help?' and 'Popular links?'.

DEPARTMENT OF IMMIGRATION SERVICES

Dashboard Make Application Applications History

Welcome, [redacted]
This web portal allows you to make applications as well as pay and download IMMIGRATION services online
My Profile Log Out

Need help?
Call Immigration
Passport Queries
Visa Queries
General Queries
Payment Issues

Popular links:
• Apply
• Apply
• Passports
• Passports
• Temporary
• Temporary

Quick Links:
• Nationality
• Department
• Office
• Mombasa

RECENT APPLICATIONS
Below are the applications you made recently

Make Application

Form	Ref No	Bill Status	Approval	Submitted On	
1. Apply for a Single Entry Visa	SE: [redacted]	Paid	Issued	[redacted]	View

Du skal klikke her for at få fat i din godkendelse.

Når der står 'issued' er din ansøgning godkendt.

Billede 2

DEPARTMENT OF IMMIGRATION SERVICES

Dashboard Make Application Applications History

Application History

1. APPLY FOR A SINGLE ENTRY VISA
Ref: SE- [REDACTED]
Date of Submission: [REDACTED]
Duration: 2days
Approval: Issued

Where are you making this application from? [REDACTED]
Are you applying for yourself or for your Child? [REDACTED]
Surname / Family Name [REDACTED]
Other Names in Full [REDACTED]
Gender [REDACTED]
Date of Birth [REDACTED]
Place of Birth [REDACTED]
Country of Birth [REDACTED]
Current occupation [REDACTED]

MESSAGES
No Messages
Enter your text [REDACTED] Send

Billing Summary
Bill Ref: [REDACTED]
Status: Paid
Service: 1. Apply for a Single Entry Visa
Total: 51
Print Invoice

Need help?

Du skal klikke her for at downloade din godkendelse → Downloads

Billede 3

Din godkendelse, som du nu har downloadet, skal gerne se ud, som nedenstående billede viser. HUSK at du skal printe godkendelsen ud, og vise den i lufthavnen ved ankomsten til Kenya. Her vil du så få dit visum direkte i passet.

 **DEPARTMENT OF IMMIGRATION SERVICES**

EVISA

DIS@IMMIGRATION.GO.KE,
WWW.IMMIGRATION.GO.KE,
+254-20-2222022,
+254-20-2217544,
+254-20-2218833.

SELF APPLICATION



VISA INFORMATION

NUMBER	VISA TYPE	DATE OF ISSUE	DATE OF PLANNED ARRIVAL IN KENYA
SE- [REDACTED]	SINGLE ENTRY	[REDACTED]	[REDACTED]

NOTE: YOUR STAY PERIOD IN KENYA WILL BE DETERMINED AT THE JOMO KENYATTA AIRPORT, NAIROBI- ENTRY POINT

VISITOR INFORMATION

FULL NAME: [REDACTED]	
DATE OF BIRTH: [REDACTED]	GENDER: [REDACTED]
PASSPORT NO.: [REDACTED]	PASSPORT PLACE OF ISSUE: [REDACTED]
PASSPORT DATE OF ISSUE: [REDACTED]	PASSPORT EXPIRY DATE: [REDACTED]
NATIONALITY: DENMARK	REASON FOR TRAVEL: [REDACTED]

CONTACT DETAILS

HOME PHONE NUMBER: [REDACTED]	KENYAN PHONE NUMBER: [REDACTED]
EMAIL ADDRESS: [REDACTED]	

NOTES